



Western Heights Water Company
32352 Avenue D • Yucaipa, CA 92399-1899
Office (909) 790-1901 • Fax (909) 797-2619 • www.westernheightswater.org

Minutes of September 19, 2025, Board of Directors Meeting

A Regular Meeting of the Board of Directors was held at the office of Western Heights Water Company, 32352 Ave D, Yucaipa, CA, on Friday, September 19, 2025. President Duane Burk called the meeting to order at 8:00 AM. Directors present: Robert Zappia M.D., Benjamin Kelly, Armando De La Paz, Chris Venable: General Manager Mark Iverson, Engineering Assistant Brooke Shorey. Office Manager Debbie Patrick attended telephonically.

1. Public Comment – None
2. Minutes of Board Meeting – Minutes from the August 15, 2025 Board Meeting were reviewed and approved. Motion made by Director De La Paz, seconded by Director Venable, and approved unanimously.
3. San Bernardino Valley Municipal (MUNI) Report – Director Kelly reported MUNI is not offering rebates for turf replacement.
4. Board Meeting Schedule – The October Board of Directors meeting will be Friday, October 17 at 8:00 AM.

The Christmas party is scheduled for Friday, December 5 at 6 PM at The Gardens of Wild Oak Farms on Live Oak Canyon Road. Staff and Board members are encouraged to bring their spouse/guest.

5. General Manager's Report
 - a) Discussion Items
 - a. Water Sold – Water sales for August 2025 are 9.6% lower than they were for August 2024 and 13.1% higher than this time in 2024. Mr. Iverson noted the aquifer is gaining. We have pumped less than our safe yield, causing the aquifer to increase. The GSA is discussing pumping credits for the years we pump less.
 - b. Budget Status and Financials – Total revenues for 2025 are 9.0% lower than this time last year. Expenses are 6.4% higher than this time last year.
 - c. Well 9 Hexavalent Chromium Notice – The required public notices went out August 28. We have received a few calls from customers about the notices. The Department of Drinking Water sent the non-compliance order one quarter early. We had difficulty getting verification of this from them. The letters had to be sent out by the end of the month or we would be in violation. Additional Chromium samples were collected at three locations in the distribution system. One was collected at the house at 32841 Kentucky Street adjacent to the well, one at 12655 13th Street, which is on 13th Street just north of Kentucky Street, and one at 12th

Street and Avenue E. All three locations showed levels under the violation limit. We will do additional sampling periodically to have accurate information for our customers.

- d. Cross Connection Control and Backflow Testing Notifications – The revised notice will be mailed by the end of September.
- e. Water Vending Machine – The alkaline water vending machine was installed May 2022 and has now reached a profitable status. Mr. Iverson estimates \$5,000 income from the machine per year.
- f. Propose Rate Increase – Mr. Iverson presented information regarding a rate increase to be effective January 2026. The increase is necessary to keep up with the Consumer Price Index and to meet the future needs of the company. The last increase in the basic meter charge and water rates was July 2024. The last increase in the assessments was July 2022. Mr. Iverson presented the asset replacement model to show high value assets that will need to be replaced. Mr. Iverson will bring the recommendation to the next Board meeting for approval.

Action Items

None

6. Directors' Matters

The Board discussed the remaining businesses in development at Yucaipa Pointe.

The meeting was adjourned at 09:00 AM.



Debbie Patrick, Secretary to the Board